

Restaurant



- Favor the payment without contact.
- The menu of the snack/restaurant/bar is put on the door of the restaurant, find it on the application **Flower Campings!**
- Hand sanitizer is at your disposal at the entrance of the restaurant.
- Respect the floor markings.
- **Wearing the mask is an obligation during your movement in the restaurant** 😊
- **The tables are set to follow the distancing.**
- Think to **book your table!** 46 places inside, 28 places on the outside terrace!

Sanitary facilities



- The 2 sanitary facilities, the laundrette, the sanitary in the swimming pool are also at your disposal.
- 📢 **Cleaning your hands with soap is an obligation before AND after.**
- Soap is at your disposal at the sanitary facilities. 😊



Hand sanitizer and paper are left for you, so you can disinfect everything after use, thank you !

- Respect the floor markings and the traffic flow circulation
- Priority to the outgoing persons of the sanitary facilities
- We clean the sanitary facilities 4 times per day (control and disinfection of contact point) + at 14h total disinfection for your safety, the sanitary facilities will be close during this time.
- The access is limited to 9 persons, in the closed booth, after this number we ask you to **wait outside** of sanitary facilities and respect the security distancing.
- To follow the social distancing, 1 on 2 of the public equipment will be unavailable.
- 😊 Wearing a **mask** is mandatory in all enclosed areas.

👍 Don't hesitate to ask us for any request you may have !!!!!



We can't wait to welcome you soon!

A BIG THANK YOU for your help, your kindness and civism ! AND ENJOY YOUR HOLIDAY !
We hope you ENJOYED YOUR STAY at our place, and to SEE YOU SOON back in our camping !

This rule may be adapted according to the recommendation given by the state.



The information is facilitated with the mobile application Flower Campings 📱 : programs, useful informations, activities and services are available on the application Flower Campings, the essential tool for your stay ...
Breath, you will be in the fresh air and we will guide you to follow the good practice.

Isabelle, Cédric, Peggy

And the staff from the camping

Updated following the new government directives of 19/07/2020.



PARTICULARITIES DUE TO THE COVID 19- 2020

- Flower Campings has established in collaboration with the national federation of outdoor accommodation for our French camping, a sanitary charter Covid-19, following the recommendation of the health ministry. Our staff are trained to health standards and we provide all the equipment of protection for the safety of everybody.
- If you are at home, you are sick or/and there is a suspicion of Covid 19, you stay at home.
- Back home from your stay at our place, if you have any symptom of Covid 19, please let us know.

What we set up for you?

- Simplified procedure of arrival
- Maps and traffic flow direction
- Floor markings
- Poster campaign of good practice
- **Hand sanitizer** everywhere
- Our staff can listen and guide you for the essential gesture to adopt
- A mobile application: **Flower Campings** to inform you during your stay in our camping 📱

To make your stay even more enjoyable!

Before your arrival

- If you are at home, you are sick or/and there is a suspicion of Covid 19, you stay at home.
- If you are already at the camping, you have symptoms, you stay in your mobil-home, you isolate yourself and your family, you let the reception know about the situation and call a doctor.
- Think to download the mobile application Flower Campings to know everything about everything! 📱
- **Pay the balance and your caution remotely** by phone at +33 3 22 27 01 34.
- Don't wait anymore to enjoy your holidays, we will call you by phone 1 hour before the delivery of your key, to inform you when your mobil-home will be ready. The cleaning time can be a bit longer.
- For the place for tents, caravan, camper-van ... don't wait, call us at the +33 3 22 27 01 34, we will give you your place number by phone, and the code for the gate.

The post of **the mask is obligatory** in all the closed places of the campsite (reception, corridors of the toilets, restaurant, grocer's shop).

Parking



- Thank you to park your car on the parking.
- For the caravan and the camper-van, you can park in front of the reception but not in front of the magnetic gates.

Reception



- At your arrival, **1 person by family** come at the reception to collect the keys.
- No more than **3** persons in the reception (wait outside and respect the floor markings)
- **Respect** the floor markings, and the traffic flow direction (Entrance left gate and Exit right gate)
- Hand sanitizer at your disposal at the entrance of the reception and at every desk.
- Wearing the **mask** is an obligation
- **Stay behind the counter window**
- An envelope will be giving to you at the reception with your key, the gate code, the welcoming booklet, the wifi code (if order), the bracelet for the swimming pool, and this information note!
- In your mobil-home you will find a welcoming note with the information for your arrival and the instructions for your departure.
- **The inventory / schedule of fixtures is in one of the closets** of your location, please **inform us in the 24 hours** after your arrival, by phone, mail or with the mobile app, every lack or anomaly, after this time we will consider that the inventory is approve.
- Touristic information: most of it are on the mobile app **Flower Campings** 📱 and on the website in the section « DISCOVER ».

Our partners have also changed their way of welcoming you to discover their places. The information are available for consultation on the website.

- The documentation in the reception is available for consultation thanks to sample of plasticized brochure, disinfect between each person, ask us the place you are interested in, the brochure will be giving just for you !
- Limit your movement at the reception and contact us by phone at +33 3 22 27 01 34 for all your requests (repair, touristic information etc), by mail at contact@camping-lesaubepines.com

👍 Make your reservation online 📱 or by phone with our staff.

You can book by phone, by mail, or with the mobile application Flower Campings all the services you need: 📱

- Your bed linen (10 Euros the pair of sheets), baby kit (free), a cleaning option (65 Euros or 85 Euros for the premiums)
- A table at the restaurant, a formul half-board, for your information all the choice from menu can be take away 😊
- A taxi
- A tennis court (take if possible, your equipment)
- A wifi connection
- Buy entrance tickets and/or book your time of visit at the ornithological parc of Marquenterre, the small steam train, the house of the bay, bagatelle, the gardens of Valloires, the house of the bird, a visit about the nature.... 😊
- Sign up for the animations...
- Order for the bread or packed breakfast before 18h or with the app Flower Campings the day before for the next day, before 18h.
- Book your bikes, they are disinfected before and after every use, take your own protection helmet. Or an hygiene cap will be giving to you.

This year the left luggage office is not available. Be careful, don't forget anything in your accommodation, the forgotten objects will be destroyed.

The letters will be giving out at your location and for the departure of the letters: put them in the postbox of the camping!

Wearing the masks is mandatory at the grocery shop and in the communal corridors of the sanitary. 😊

- Favor the payment without contact, or by phone at +33 3 22 27 01 34.

😊 For every need of intervention in your mobil-home, we can come only when you are not in there, or we will ask you to wait outside on the terrace.

Cleanliness and hygiene



For your safety the cleaning staff increase the cleaning in the location with special products, which allow you to have a nice and safety stay.

We recommend you to clean the dishes again after your arrival. 😊

Before leaving: you have to clean the mobil-home, if you didn't order the cleaning package.

- Place all your sheets/towels in the bag provided
- Thank you to close the bag
- Leave all the window and the curtain of the mobil-home open (depending on the weather) by tilt-turn window
- Don't lock the door, drop off the key in the red box provided in front of the reception when you leave
- Pay the balance the day before your departure, favor the payment with contact. The invoice will be sending to you by mail.

Aquatic area

The swimming pool and the water games are open!



Be careful: swimming pool without surveillance, the children are under your responsibility.

- No time restriction: open from 10h00 to 19h00 7/7 day, limited in number of persons: **150 maximum** (on the beach and in the water) for the outside swimming pool, **51** for the indoor swimming pool.
- The water games are limited to **18 persons maximum**.
- The cleaning and disinfection measures of the swimming pool, the beach and the equipment are done.
- The deck chairs, gates and buttons are disinfected every night with a special product against covid 19.

After disinfection, the deck chairs are put in groups of 2/3 or 4 to follow the distance of 1m50 security, between each deck chair.

😊 A deck chair right side up = disinfected deck chair
A deck chair turned over = deck chair to be disinfected 😊

We also need you, after every use, we ask you to turn over the deck chair. Soap and disinfection product are at your disposal at the entrance of the swimming pool + shower is an obligation.

- 🚫 Balls, big rubber rings, mattress, and games like water-polo are FORBIDDEN in the swimming pool.
- The aqua gym lessons will be available soon, following the good practice and the social distancing.
- A traffic flow direction is made to go in and out of the swimming pool. For the footbath, please give the priority to the outgoing persons.
- In the sanitary facilities of the swimming pool, we had to close few closets to follow the social distancing.
- We remind you that the rule of social distancing is minimum 1 meter, especially in the jacuzzi (max 2 persons), applies everywhere
- For the persons who are suffering from breathing or digestive troubles, the access to the swimming pool is not allowed.
- Closing of the water space during the disinfection time.
- Put your towel on the deckchair before using it
- Wearing a bathing cap is recommended!
- Wearing a mask is mandatory in the indoor pool for non swimmers.

Don't worry, the quality of the swimming pool water is well followed by our technical staff, we will reinforce the control during the day.

Playground/Animations



Be careful: playground without surveillance, the children are under your responsibilities.

- We recommend to take your equipment (bowls, ping-pong, racket), we can lend you some at the reception after disinfection.
- The playground, the inflatable castle and the trampoline are at your disposal like every year, for the adults thank you to make sure that the children are following the social distancing, hand sanitizer and soap are at your disposal in the sanitary facilities. Think to wash and disinfect your hand as often as possible, every 10 minutes.
- Daily disinfection. No access during the disinfection.
- Respect the social distancing, and the gesture. 😊
- The animations are adapted depending on the sanitary rules (night swimming pool, children and family animation during the day) and you have to sign up for in order to respect the number of persons per animations. 😊



Make your reservation online 📱 or by phone with our staff to sign up for the different animations.